Who are you

Your ref no: QPUZRCUW

Please read the <u>taxi license webpage</u> if you require any further information.

Full name

House number

First line of address

Postcode

Email

Contact number

Please choose one of the following:

Resident

Business

C Licensed taxi driver (private hire

or Hackney Carriage)

C Licensed operator

C Licensed vehicle owner

COther (Please give details)

Your views

Your ref no: QPUZRCUW

All of these sections are optional and you may add up to 5 comments per section. Please find the correct section that you wish to comment on below:

Overall proposed policy

Proposed Taxi License Policy.

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

1

Please add your comments here:

I find the changes of the vehicle to wheelchair accessible is quite strict as some drivers, including myself, have invested in buying other car types and making them suitable for the hackney licensing and you find that some customers cannot get in higher vehicles.

Also, new knowledge test, DBS, medical examination should only apply to new drivers only as most of us, current drivers, have taken the knowledge test and provided the rest of documents already.

Kind regards

Appendix A - Driver licence conditions

Appendix A - Driver licence conditions Policy

Choose the amount of comments you wish to make by selecting the appropriate number from

1

the drop down menu:	
Please add your comments here:	
Appendix B – Vehicle Licence conditions	
Appendix B - Vehicle Licence conditions	
Choose the amount of comments you wish to make by selecting the appropriate number from	
the drop down menu:	
Please add your comments here:	
Appendix C – Operator Conditions	
Appendix C – Operator Conditions	
Choose the amount of comments you wish to 1	
make by selecting the appropriate number from the drop down menu:	
Please add your comments here:	
Appendix D – Vehicle plate exemptions policy	
Appendix D – Vehicle plate exemptions policy	
Choose the amount of comments you wish to 1	
make by selecting the appropriate number from the drop down menu:	
Please add your comments here:	
Appendix E – Convictions policy	
Appendix E – Convictions policy	

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix F - Taxi Byelaws

Appendix F - Taxi Byelaws

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix G - Penalty point policy

Appendix G - Penalty point policy

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix H - DBS Multiple Status Check Facility

Appendix H - DBS Multiple Status Check Facility

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Any other comments Your ref no: QPUZRCUW

If you have any other comments on the policy, please leave them below:

Declaration

Your ref no: QPUZRCUW

Review the information you have supplied

Please open the PDF below to review all of your answers, if the answers displayed are correct please tick the declaration box.

Open a read only view of the answers you have given (this will open in a new window)

Declaration

By submitting this claim you are agreeing to the following declaration. To view this declaration please click on the link below

I declare that the information I have provided on



this form is accurate

I confirm by submitting this form, that the information I have provided is accurate.

Who are you

Your ref no: REUCRHLA

Please read the taxi license webpage if you re	quire any further information.
Full name	
House number	
First line of address	
Postcode	
Email	
Contact number	
Please choose one of the following:	
	C Business
	© Licensed taxi driver (private hire
	or Hackney Carriage)
	C Licensed operator
	C Licensed vehicle owner
	COther (Please give details)

Your views

Your ref no: REUCRHLA

All of these sections are optional and you may add up to 5 comments per section. Please find the correct section that you wish to comment on below:

Overall proposed policy

Proposed Taxi License Policy.

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

2

Please add your comments here:

Your letter dated 30/10/2017 written to the drivers is clearly showing in the subject, Ref: Proposed introduction of knowledge test for new driver's application. A new knowledge test for the existing drivers is not fair under the principal of legitimate expectation. Please let the existing drivers to continue, however you can start knowledge test for new drivers.

Please add your comments here:

the current policy for medical examination for the drivers is already good and it appears no reasons to change.

Appendix A - Driver licence conditions

Appendix A - Driver licence conditions Policy

Choose the amount of comments you wish to make by selecting the appropriate number from

the drop down menu:

Please add your comments here:

this is completely wrong policy that all hackney carriage vehicles should be wheelchair accessible. There is less than 1% customers who require wheelchair access.

Appendix B - Vehicle Licence conditions

Appendix B - Vehicle Licence conditions

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

1

Please add your comments here:

introduction of CCTV is good for security reasons both for the public and drivers.

Appendix C - Operator Conditions

Appendix C - Operator Conditions

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix D - Vehicle plate exemptions policy

Appendix D - Vehicle plate exemptions policy

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here: Appendix E - Convictions policy Appendix E - Convictions policy Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu: Please add your comments here: new conviction policy is good to improve the standard of the service. Appendix F - Taxi Byelaws Appendix F - Taxi Byelaws Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu: Please add your comments here: Appendix G - Penalty point policy Appendix G - Penalty point policy Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix H - DBS Multiple Status Check Facility

Appendix H - DBS Multiple Status Check Facility

Choose the amount of comments you wish to

make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Any other comments Your ref no: REUCRHLA

If you have any other comments on the policy, please leave them below:

Declaration

Your ref no: REUCRHLA

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Open a read only view of the answers you have given (this will open in a new window)

Declaration

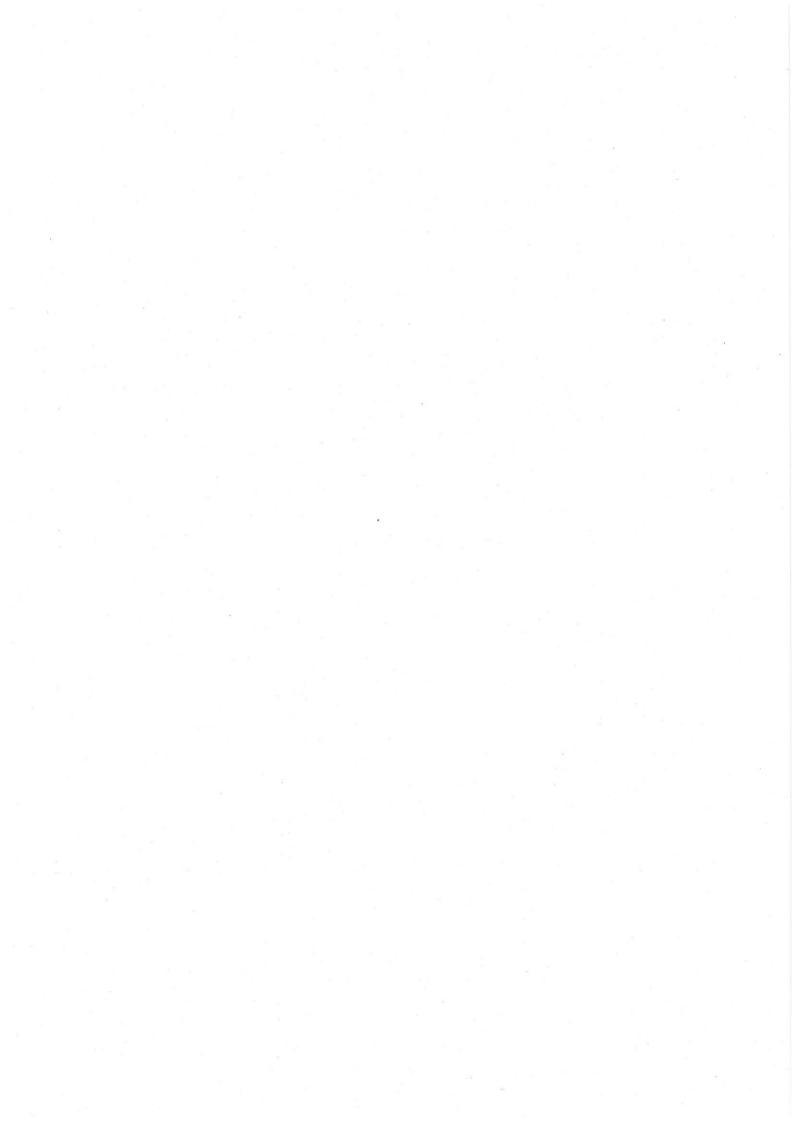
By submitting this claim you are agreeing to the following declaration. To view this declaration please click on the link below

I declare that the information I have provided on



this form is accurate

I confirm by submitting this form, that the information I have provided is accurate.



Who are you

Your ref no: RLDMFSJI

Please read the taxi license webpage if you require any further information.

Full name

House number

First line of address

Postcode

Email

Contact number

Please choose one of the following:

Panther Taxis

The Warehouse, Convent Drive,

Waterbeach

CB25 9QT

01223715715

Resident

Business

C Licensed taxi driver (private hire

or Hackney Carriage)

© Licensed operator

C Licensed vehicle owner

COther (Please give details)

Your views

Your ref no: RLDMFSJI

All of these sections are optional and you may add up to 5 comments per section. Please find the correct section that you wish to comment on below:

Overall proposed policy

Proposed Taxi License Policy.

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

1

Please add your comments here:

1.26 We do not agree that a taxi meter (where fitted) should be used by a PHV at all times. By nature of the geographical area that is covered by SCDC the distances for a driver to reach a pick up point can be significant and then the destination may not be far, for example if a customer requests a booking from say Caxton to Morrisons in Cambourne the metered fare for the 2.5 mile journey would be around £7.00, but the driver may indeed have to travel from example Madingley which would involve an eight mile drive to the pick up point, making the total driven distance (not to mention the distance back to an area where he is likely to get another booking) of over 10.5 miles, after running costs are taken into account potentially a driver would earn less than £4.50 for his time, well below minimum wage. In effect by

introducing this drivers will refuse to undertake bookings of this nature as it will not be cost effective for them and ultimately customers will not be able to access a taxi service at all. We believe that a customer should be given a fixed price cost upon placing the booking and then they are free to make the decision if they wish to proceed with a booking or not.

2.19 For almost all drivers, their PHV also serves as their private vehicle for them and their families, by having permanently fixed signage they will always be seen as 'working', similarly if Tesco's demanded that staff who worked for them wear company uniform all of the time when they were not working; or would a SCDC employee who uses their vehicle for travelling to and from work (or indeed work related travel) want an SCDC crest affixed to the doors permanently? Many drivers are parttime and supplement their main income by driving at weekends, again they would be forced to use a vehicle for their daily activities with adhesive signage affixed 24/7. From our own experience of adhesive vehicle signage, when left on a vehicle for a period they cause damage to the vehicles paintwork, which then adversely effects the residual value of the vehicle significantly. Furthermore, PHV's are often targeted by thieves when left unattended, by requiring

signage affixed to a vehicle, you are making them easier to identify to criminals. We believe that this signage should be magnetic, either as part of the Operators signage or separate.

2.21 We do not believe all HCV's should be wheelchair accessible. many customers of ours currently request Saloon vehicles as they have difficulty getting into these vehicles (even with a step), elderly customers particularly find it hard, especially when alighting from the vehicle. Other than London style Black Taxis, all other WAV's currently sold in a Hackney specification are in effect converted vans, these vehicles are not suited to country roads of which the majority of SCDC is served by. We believe that rear loading vehicles should be permitted as HCV's, only rear loading vehicles have a fixed ramp and often have winches that can assist the driver in safely manoeuvring customer into and out of the vehicle, especially those who are bariatric. Furthermore, the cost of WAV's is significantly higher than a standard rear loading vehicle, if SCDC want to promote accessibility to those with disabilities then allowing a more cost effective solution to encourage drivers to indeed consider a WAV must be a priority.

2.22 The vehicle age limits should remain as they currently are for

vehicles being licenced for the first time, the cost difference between a four year old vehicle compared to one that is five years old is significant.

Furthermore, if exceptions are being placed on Executive vehicle then their age at first licence should be comparable to all other licenced vehicles. If there is to be any changes to age limits on first licence, it should relate to ULEV's which should be permitted to be first licensed up to six years old to encourage driver uptake and the Councils green credentials.

2.27 If CCTV is to become mandatory from March 2020, the Council must take the responsibility to be ICO registered rather than the Operator or vehicle proprietor, access to the CCTV should only be possible by SCDC or the Police, if the driver cannot access the footage then he is not required to register with the ICO, it is only those who can access the footage who are required to register. It is unacceptable to include requirements for the installation when currently there is no SCDC policy on specification of the required CCTV system. This subject in our opinion requires further details consultation.

2.41 Panther Taxis are the only operator locally who provide a pre-booking service for wheelchair users, we discount the charges levied to drivers so as to fulfil our

responsibilities.

2.43 - please see answer at 2.21

2.53 & .55 We do not believe that any

vehicle should be excluded from having to display a taxi licence affixed to the rear of the vehicle. Members of the public and other road users should have a clear identifier that a vehicle is licenced and by whom. We have many vehicles and drivers on our fleet which fall within the executive bracket who to maximise their earning potential, carry out executive work alongside 'regular' PHV work, those drivers are expected to have the licence fixed to the vehicle, but will at times remove the 'Panther' signs from the side so as to meet the customers' expectations, these drivers will be financially penalised as they will not be (and nor will we) in a position to compete with Operators who solely provide an executive service. This proposal penalises drivers as it restricts the work they are permitted to undertake.

2.56 - as per 2.55

2.63 We understand that there must be a clear and unobstructed path to a customer who has cause to complain. However, with regard to internal signage we request that consideration be given to whose contact details be given for such complaints. We

respectfully request that further consultation be made with all stakeholders in order to get clarity on an effective process for the handling of complaints.

3.33 Consideration should be given to alternative (online) methods to check the DVLA driving records, rather than just checking at licence renewal and then no further checks being carried out for the duration of the licence issued. There are services available that will automatically flag up any new convictions to organisations who subscribe to these services.

4.31 It should be the responsibility of the licensing authority to provide adequate training to drivers who have a WAV or indeed not licence a driver to drive such a vehicle without having undertaken an approved training course.

Appendix A - Driver licence conditions

Appendix A - Driver licence conditions Policy

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

1

Please add your comments here:

12.g To best of our knowledge there is no mechanism within the Update service to 'nominate' a council to receive updates. We are in favour of signing drivers to update but are not

sure such a nomination facility exists – needs investigation.

Appendix B - Vehicle Licence conditions

Appendix B - Vehicle Licence conditions

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

1

Please add your comments here:

1.e - as per 2.22

1.h - as per 2.21

6.d - as per 2.19

Appendix C - Operator Conditions

Appendix C - Operator Conditions

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

3.1 As per 2.55

Appendix D - Vehicle plate exemptions policy

Appendix D - Vehicle plate exemptions policy

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

1

Please add your comments here:

g. Some vehicles on our fleet work as executive vehicles and 'normal' PHV, these are fitted with taximeters and

should be allowed to continue in that fashion.

n. As per 2.55

Appendix E - Convictions policy

Appendix E - Convictions policy

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix F - Taxi Byelaws

Appendix F - Taxi Byelaws

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix G - Penalty point policy

Appendix G - Penalty point policy

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix H - DBS Multiple Status Check Facility

Appendix H - DBS Multiple Status Check Facility

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Please add your comments here:

Any other comments

Your ref no: RLDMFSJI

If you have any other comments on the policy, please leave them below:

Declaration

Your ref no: RLDMFSJI

Review the information you have supplied

Please open the PDF below to review all of your answers, if the answers displayed are correct please tick the declaration box.

Open a read only view of the answers you have given (this will open in a new window)

Declaration

By submitting this claim you are agreeing to the following declaration. To view this declaration please click on the link below

I declare that the information I have provided on



this form is accurate

I confirm by submitting this form, that the information I have provided is accurate.

Who are you

Your ref no: RNXEZTYH

Please read the <u>taxi license webpage</u> if you require any further information.

Full name

House number

First line of address

Postcode

Email

Contact number

Please choose one of the following:

Resident

Business

c Licensed taxi driver (private hire

or Hackney Carriage)

C Licensed operator

C Licensed vehicle owner

COther (Please give details)

Your views

Your ref no: RNXEZTYH

All of these sections are optional and you may add up to 5 comments per section. Please find the correct section that you wish to comment on below:

Overall proposed policy

Proposed Taxi License Policy.

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix A - Driver licence conditions

Appendix A - Driver licence conditions Policy

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix B - Vehicle Licence conditions

Appendix B - Vehicle Licence conditions

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Door stickers on private hire vehicles to be permanently affixed please

Appendix C - Operator Conditions

Appendix C - Operator Conditions

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix D - Vehicle plate exemptions policy

Appendix D - Vehicle plate exemptions policy

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix E - Convictions policy

Appendix E - Convictions policy

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix F - Taxi Byelaws

Appendix F - Taxi Byelaws

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix G – Penalty point policy

Appendix G - Penalty point policy

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix H - DBS Multiple Status Check Facility

Appendix H - DBS Multiple Status Check Facility

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Any other comments Your ref no: RNXEZTYH

If you have any other comments on the policy, please leave them below:

Declaration

Your ref no: RNXEZTYH

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Declaration

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I declare that the information I have provided on this form is accurate



I confirm by submitting this form, that the information I have provided is accurate.

Who are you

Your ref no: RRQHXBVY

Please read the taxi license webpage if you require any further information.

Full name

House number

First line of address

Postcode

Email

Contact number

Please choose one of the following:

Resident

Business

C Licensed taxi driver (private hire

or Hackney Carriage)

& Licensed operator

C Licensed vehicle owner

COther (Please give details)

Your views

Your ref no: RRQHXBVY

All of these sections are optional and you may add up to 5 comments per section. Please find the correct section that you wish to comment on below:

Overall proposed policy

Proposed Taxi License Policy.

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

2

Please add your comments here:

I agree with the DVSA Approved test for new drivers and the additional 5 year rule for the current licensed drivers

Please add your comments here:

I operate a chauffeur business and all my bookings are made in advance, i think the Knoledge test isnt applicable for my line of Private hire as all my journeys are preplanned and booked. I agree for Hackneys as there service is differet to ours.

Appendix A - Driver licence conditions

Appendix A - Driver licence conditions Policy

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

1

Please add your comments here:

Appendix B - Vehicle Licence conditions

Appendix B - Vehicle Licence conditions

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix C - Operator Conditions

Appendix C - Operator Conditions

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix D – Vehicle plate exemptions policy

Appendix D - Vehicle plate exemptions policy

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

I prefered the origional round badge inside the front windscreen dispaying an exempt vehicle, my vehicles have tinted windows and displaying the exemption palte isnt possible and i have currently attatched to the corner of my windscreen.

Appendix E - Convictions policy

Appendix E - Convictions policy

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix F - Taxi Byelaws

Appendix F - Taxi Byelaws

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix G - Penalty point policy

Appendix G - Penalty point policy

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix H - DBS Multiple Status Check Facility

Appendix H - DBS Multiple Status Check Facility

Choose the amount of comments you wish to
make by selecting the appropriate number from
the drop down menu:

Please add your comments here:

i would be happy to participate in this

Any other comments Your ref no: RRQHXBVY

If you have any other comments on the policy, please leave them below:

i would agree to having Dash cams in all vehicles as a rule, also the privaste hire and Hackneys having cctv as standard, thus protecting clients and the drivers.

A knowledge test is good for Hackney drivers as they need to know the streets, all my executive work is preplanned and i think this isnt required as we plan our routes each shift as bookings are made well in advance.

I agree with medicals being more frequent to ensure client and driver safety.

Declaration

Your ref no: RRQHXBVY

Review the information you have supplied

Please open the PDF below to review all of your answers, if the answers displayed are correct please tick the declaration box.

Open a read only view of the answers you have given (this will open in a new window)

Declaration

By submitting this claim you are agreeing to the following declaration. To view this declaration please click on the link below

I declare that the information I have provided on this form is accurate



I confirm by submitting this form, that the information I have provided is accurate.



Who are you

Your ref no: SCUXACPL

Please read the taxi license webpage if you require any further information.

Full name

House number

First line of address

Postcode

Email

Contact number

Please choose one of the following:

@ Resident

Business

C Licensed taxi driver (private hire

or Hackney Carriage)

C Licensed operator

C Licensed vehicle owner

COther (Please give details)

Your views

Your ref no: SCUXACPL

All of these sections are optional and you may add up to 5 comments per section. Please find the correct section that you wish to comment on below:

Overall proposed policy

Proposed Taxi License Policy.

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

2

Please add your comments here:

Of course there must be wheelchair accessible taxis. It is absurd to require every taxi to be wheelchair accessible.

Please add your comments here:

In a century where very person has instant access to GPS, it is absurd to drive up costs by insisting on a new knowledge test.

Appendix A - Driver licence conditions

Appendix A - Driver licence conditions Policy

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

1

Please add your comments here:

Appendix B - Vehicle Licence conditions

Appendix B - Vehicle Licence conditions

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu: Please add your comments here: Appendix C - Operator Conditions Appendix C - Operator Conditions Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu: Please add your comments here: Appendix D - Vehicle plate exemptions policy Appendix D - Vehicle plate exemptions policy Choose the amount of comments you wish to 1 make by selecting the appropriate number from the drop down menu: Please add your comments here: Appendix E - Convictions policy Appendix E - Convictions policy Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu: Please add your comments here:

Appendix F - Taxi Byelaws

Appendix F - Taxi Byelaws

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make by selecting the appropriate number from
the drop down menu:

Please add your comments here:

Appendix G - Penalty point policy

Appendix G - Penalty point policy

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Please add your comments here:

Appendix H - DBS Multiple Status Check Facility

Appendix H - DBS Multiple Status Check Facility

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Any other comments Your ref no: SCUXACPL

If you have any other comments on the policy, please leave them below:

Declaration

Your ref no: SCUXACPL

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Declaration

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I declare that the information I have provided on



this form is accurate

I confirm by submitting this form, that the information I have provided is accurate.

Who are you

Your ref no: SHVAHCOJ

Please read the <u>taxi license webpage</u> if you require any further information.

Full name

House number

First line of address

Postcode

Email

Contact number

Please choose one of the following:

← Resident

Business

C Licensed taxi driver (private hire

or Hackney Carriage)

C Licensed operator

C Licensed vehicle owner

COther (Please give details)

Your views

Your ref no: SHVAHCOJ

All of these sections are optional and you may add up to 5 comments per section. Please find the correct section that you wish to comment on below:

Overall proposed policy

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Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix A - Driver licence conditions

Appendix A - Driver licence conditions Policy

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix B – Vehicle Licence conditions

Appendix B - Vehicle Licence conditions

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix C - Operator Conditions

Appendix C - Operator Conditions

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix D - Vehicle plate exemptions policy

Appendix D - Vehicle plate exemptions policy

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Appendix E - Convictions policy

Appendix E - Convictions policy

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Please add your comments here:

Appendix F - Taxi Byelaws

Appendix F - Taxi Byelaws

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:			
Appendix G – Penalty point policy			
Appendix G – Penalty point policy			
Choose the amount of comments you wish to make by selecting the appropriate number from	1		
the drop down menu:			
Disease add visus servers to be a			

Please add your comments here:

Appendix H - DBS Multiple Status Check Facility

Appendix H - DBS Multiple Status Check Facility

Choose the amount of comments you wish to make by selecting the appropriate number from the drop down menu:

Please add your comments here:

Any other comments Your ref no: SHVAHCOJ

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Declaration

Your ref no: SHVAHCOJ

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this form is accurate

I confirm by submitting this form, that the information I have provided is accurate.